

Terms and Conditions

Effective Date: 24-01-2025

By accessing and using this portal, you agree to the following terms and conditions. Please read them carefully before proceeding.

1. General Use

1.1. This portal is provided by Nagar Nigam Ghaziabad for the convenience of property owners to view property tax ledgers, make their dues payments, download payment receipts, apply for mutation, and self assessment of property etc.

1.2. The information provided on this portal is for informational purposes only and is subject to change without prior notice.

2. Payment Terms

2.1. Payments made through this portal are final and refer the refund policy available on the website.

2.2. The portal supports online payment methods as displayed during the payment process. Users are responsible for ensuring accurate entry of payment details.

2.3. Payment confirmation receipts are generated automatically upon successful transactions. Ensure you download and retain a copy of the receipt for your records.

3. Accuracy of Information

3.1. Users are responsible for verifying the accuracy of the property details, tax amounts, dues, and fees before making payments.

3.2. Nagar Nigam Ghaziabad strives to ensure that all information displayed on the portal is accurate and up-to-date. However, discrepancies may occur due to unforeseen errors or technical issues. In such cases, users are encouraged to contact Nagar Nigam Ghaziabad for clarification.

5. Limitations of Liability

5.1. Nagar Nigam Ghaziabad is not liable for any losses, damages, or inconveniences arising from:

- User errors, including incorrect entry of application, property or payment details.
- Technical issues beyond Nagar Nigam Ghaziabad's control, such as internet disruptions or payment gateway failures.
- Unauthorized access or misuse of user data caused by factors outside Nagar Nigam Ghaziabad's security protocols.

5.2. In the event of a dispute related to payments, users should contact Nagar Nigam Ghaziabad's support team for resolution during working.

6. User Conduct

6.1. Users agree not to misuse the portal for any illegal, fraudulent, or unauthorized activities.

6.2. Any attempt to interfere with the portal's functionality, such as hacking or introducing malicious software, is strictly prohibited and may result in legal action.

7. Changes to Terms and Conditions

7.1. Nagar Nigam Ghaziabad reserves the right to modify these terms and conditions at any time. Changes will be effective immediately upon posting on the portal.

7.2. Continued use of the portal after such changes constitutes acceptance of the updated terms.

8. Governing Law

8.1. These terms and conditions are governed by the laws of Ghaziabad Jurisdiction. Any disputes arising from the use of this portal will be subject to the exclusive jurisdiction of the courts in Ghaziabad.

9. Contact Information

For any queries or issues related to the Portal, please contact on the following email:

Vasundhara Zone : vasundharazone@gmail.com

City Zone : city.gnn@gmail.com
Kavi Nagar Zone : kavinagarzone@gmail.com
Mohan Nagar Zone : mohannagarzone@gmail.com

By using this portal, you acknowledge that you have read, understood, and agree to these terms and conditions.